

## Update for borough and parish councillors

### Stay Alert, Control the Virus, Save Lives

We are continuing to promote the Government's messaging to 'stay alert, control the virus, save lives'.

The key points of this phase of lockdown are to **Stay Alert to Stay Safe**:

- stay at home as much as possible;
- work from home if you can;
- limit contact with other people;
- keep your distance if you go out (2 metres apart wherever possible);
- wash your hands regularly;
- self-isolate if you or anyone in your household has symptoms.

**The Government has issued guidance about what people can and can't do and full details are included in this guide which provides a helpful reference point for queries:**

<https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do>

### Latest updates

Here are this week's latest updates:

#### Bins

**We are reminding residents that there will be no waste or recycling bin collections on Bank Holiday Monday 25 May.** People can check when their collection day is next week:

[https://www.west-norfolk.gov.uk/info/20174/bins\\_and\\_recycling\\_collection\\_dates?fbclid=IwAR2zhC6pX2LBiml7b9DCxJtyc9fJhq9W4xyNplxW7MB8XQ05YaxFS7IHjpE](https://www.west-norfolk.gov.uk/info/20174/bins_and_recycling_collection_dates?fbclid=IwAR2zhC6pX2LBiml7b9DCxJtyc9fJhq9W4xyNplxW7MB8XQ05YaxFS7IHjpE)

#### Business Assistance

**The government has announced further measures to assist businesses where the Small Business Grant and Retail, Hospitality and Leisure Grant are not available to them.** They are allowing us to draw up a policy to pay discretionary grants to businesses in our area affected by the Covid-19 outbreak.

Government expects these grants to be paid from early June. We in the process of drawing up our policy and it will be published as soon as it is available.

#### Coastal Guidance

**Whilst we are still not encouraging people to visit the coast, we have been working hard to make Hunstanton as safe as possible.**

This includes signage in place around the resort reminding people to social distance. We have also improved the path from the cliff top car park to the beach and this weekend council officers will be patrolling the coast to remind people of the government guidance.

We are reminding people that:

- Regular hand washing/sanitising is being recommended, along with the wearing of face coverings where appropriate.
- Public toilets are open, but people are advised that maintaining social distancing in public toilets is virtually impossible. People may wish to take this risk into account when making their decision to travel.
- Many retail and leisure premises remain closed, including the chalets in Hunstanton.
- People should not visit coastal resorts at peak times, and should think about the timing of any travel.
- And importantly, we are asking people to please respect local residents.

This guidance is in line with the advice from the Norfolk Resilience Forum (latest press release attached) encouraging people to act responsibly and sensibly.

### Community Support

**We are reminding vulnerable people who are shielding that they can apply for support with getting basic supplies, priority supermarket deliveries, and help to meet basic care needs.**

The government has been sending out a weekly food box for people who registered for additional support because they are vulnerable due to a medical condition and have no other means of accessing food during isolation. Anyone who is classed as clinically extremely vulnerable to coronavirus can complete the form online [gov.uk/coronavirus-extremely-vulnerable](https://gov.uk/coronavirus-extremely-vulnerable) and people can register themselves, or on behalf of someone else. If people have registered but not received a food box from the government, or if they need assistance for emergency essential food items, medicines, or wellbeing support then they should call the helpline on 0344 800 8020. They will then be directed to the organisation that can help.

Locally, support is delivered through the community hub which was set up by the council at the start of the pandemic and is managed by the team from Lily. A month after lockdown began they had handled over 500 enquiries and are still making daily phone calls and deliveries to residents. Many staff have been redeployed to support the Lily team. We are extremely grateful to everyone for their efforts to support the community.



### Parks and Play Areas

**Whilst we can visit parks - observing social distancing - play areas and outdoor equipment (parkour and outdoor gyms) remain closed in line with government guidance.** This includes the Parkour area in The Walks, King's Lynn and we have installed signs there to highlight this.

However, multi-use games areas are now open to use with members of the same household, or one other person. Full details of what is permitted under the new guidance can be found here:

<https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do>

## Borough Council service impacts

All of our service impacts can be found here: [www.west-norfolk.gov.uk/coronavirus](http://www.west-norfolk.gov.uk/coronavirus)

Please remember our council offices are no longer accepting visits from the public. People can contact us through Live Chat on our website, or by calling us on 01553 616200. Anyone needing to provide documents can post and drop these into the letterbox which is emptied daily.

If you require specific information about any of the issues raised in this update, please contact [communications@west-norfolk.gov.uk](mailto:communications@west-norfolk.gov.uk)

## Useful contacts and information

### The New Guidance

- The government's Covid-19 Recovery Strategy can be found here: <https://www.gov.uk/government/publications/our-plan-to-rebuild-the-uk-governments-covid-19-recovery-strategy>
- Useful Frequently Asked Questions on the new guidance can be found here: [https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do?fbclid=IwAR1wG6xaBd9AB8cxf8IYvL9DcUEQmTqdVZTdZ1rEvYrsC-x\\_qJv2-yLC3\\_c#public-spaces--outdoor-activities--exercise](https://www.gov.uk/government/publications/coronavirus-outbreak-faqs-what-you-can-and-cant-do/coronavirus-outbreak-faqs-what-you-can-and-cant-do?fbclid=IwAR1wG6xaBd9AB8cxf8IYvL9DcUEQmTqdVZTdZ1rEvYrsC-x_qJv2-yLC3_c#public-spaces--outdoor-activities--exercise)
- The Government's coronavirus information: [https://www.gov.uk/coronavirus?fbclid=IwAR2-nPimzTLucjDngnYBMdZwiz1xLtW\\_kairezYMAZhnA2H-Jgk3TSv2AV4](https://www.gov.uk/coronavirus?fbclid=IwAR2-nPimzTLucjDngnYBMdZwiz1xLtW_kairezYMAZhnA2H-Jgk3TSv2AV4)

### Business Support

- The government advice for businesses is available here: <https://www.gov.uk/coronavirus/business-support>
- The Growth Hub from the New Anglia LEP offers free, expert advice for any business in Norfolk and Suffolk and the advisers are able to signpost employers and employees to details of the new Government support schemes. They're a valuable additional resource. Please call them on 0300 333 6536 or email [growthhub@newanglia.co.uk](mailto:growthhub@newanglia.co.uk)

### Education

Guidance on actions for education and childcare settings to prepare for wider openings from 1<sup>st</sup> June: [https://www.gov.uk/government/publications/actions-for-educational-and-childcare-settings-to-prepare-for-wider-opening-from-1-june-2020/actions-for-education-and-childcare-settings-to-prepare-for-wider-opening-from-1-june-2020?fbclid=IwAR1v\\_1hiMDf\\_EBeufyZnKeiDiVsdNak3CERgGW-vtwU5DkBXVKukEVxXUa4](https://www.gov.uk/government/publications/actions-for-educational-and-childcare-settings-to-prepare-for-wider-opening-from-1-june-2020/actions-for-education-and-childcare-settings-to-prepare-for-wider-opening-from-1-june-2020?fbclid=IwAR1v_1hiMDf_EBeufyZnKeiDiVsdNak3CERgGW-vtwU5DkBXVKukEVxXUa4)

### Health advice

The best places for health advice are:

- NHS - <https://www.nhs.uk/conditions/coronavirus-covid-19/>
- Public Health England - <https://www.gov.uk/guidance/coronavirus-covid-19-information-for-the-public>

### Norfolk County Council

Norfolk County Council has useful information: <https://www.norfolk.gov.uk/care-support-and-health/health-and-wellbeing/adults-health/coronavirus/community-support-for-people-at-home/help-if-you-are-self-isolating>

**Risk Assessment**

How to carry out a Covid-19 risk assessment: [https://www.hse.gov.uk/simple-health-safety/risk/index.htm?fbclid=IwAR0g5D\\_LFXrLi2dzlzfz2Z8GO5aQ\\_PdrF0qPQLU0aI0UxpV2XT6K9pFW\\_EKQ](https://www.hse.gov.uk/simple-health-safety/risk/index.htm?fbclid=IwAR0g5D_LFXrLi2dzlzfz2Z8GO5aQ_PdrF0qPQLU0aI0UxpV2XT6K9pFW_EKQ)

**Social Distancing**

Guidance on staying alert and social distancing:

<https://www.gov.uk/government/publications/staying-alert-and-safe-social-distancing>

**Staying Safe Outside the Home**

The Government has issued guidance about staying safe outside the home:

<https://www.gov.uk/government/publications/staying-safe-outside-your-home>

**Travel**

Guidance on safer travel: [https://www.gov.uk/guidance/coronavirus-covid-19-safer-travel-guidance-for-passengers?utm\\_source=76e96676-dd58-4538-ab23-551972a77e8d&utm\\_medium=email&utm\\_campaign=govuk-notifications&utm\\_content=immediate](https://www.gov.uk/guidance/coronavirus-covid-19-safer-travel-guidance-for-passengers?utm_source=76e96676-dd58-4538-ab23-551972a77e8d&utm_medium=email&utm_campaign=govuk-notifications&utm_content=immediate)

**Working Safely**

Guidance on working safely during coronavirus: <https://www.gov.uk/guidance/working-safely-during-coronavirus-covid-19>